

# Get started with Easy Banking Business

Follow these easy steps to get you up and running with Easy Banking Business on your Mac.



## Before you start you will need :



### Your Mac device with Mac OS X, 10.11 or higher

With a recent version of Safari, Chrome or Firefox



### A USB-connected card reader

With your Easy Banking Business card



### Your temporary PIN code to activate your card

You will have received this via post

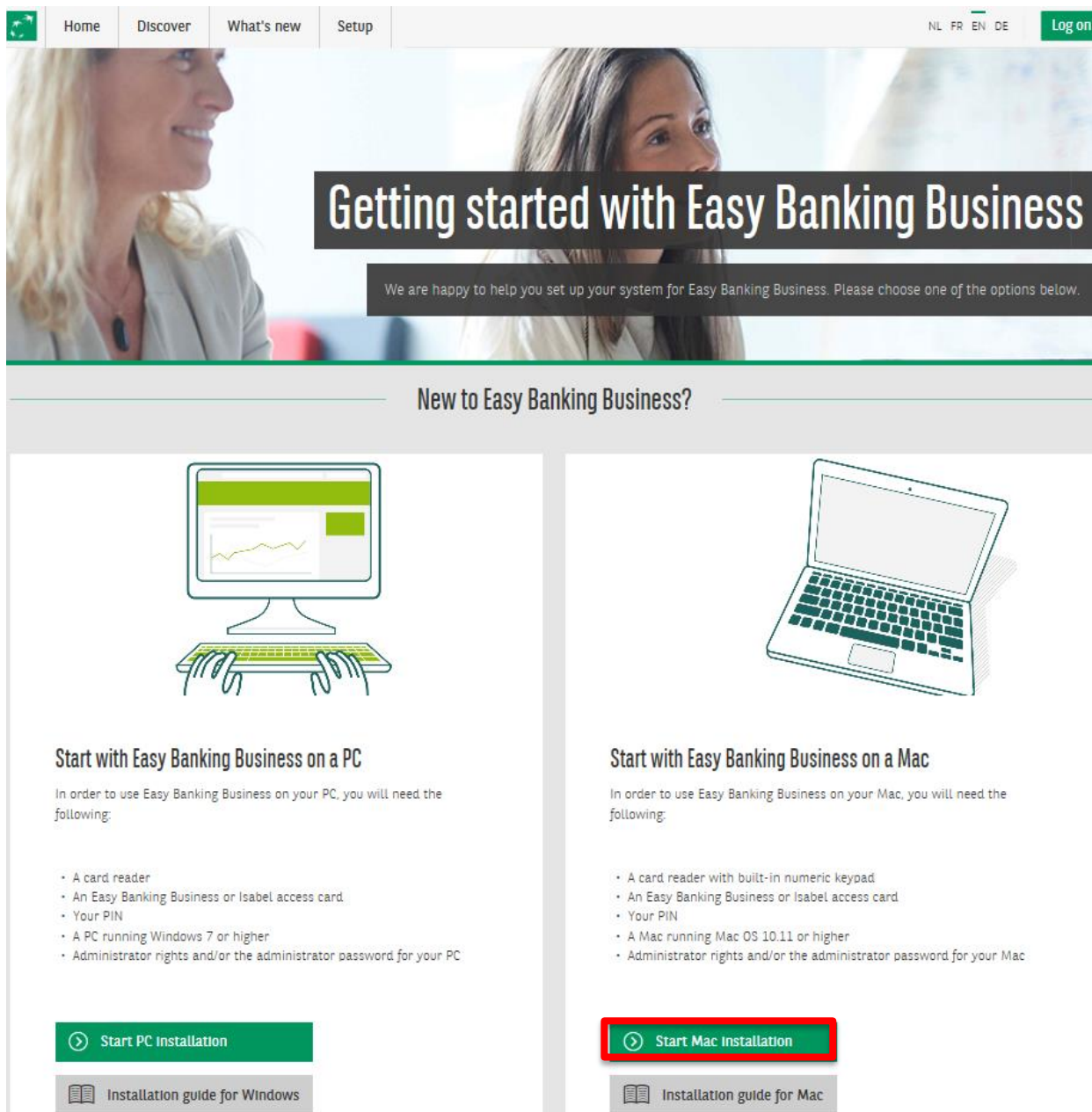
*You will need to have administrator rights and/or the administrator password for your Mac*

STEP 1

# DOWNLOAD & INSTALL SECURITY COMPONENTS

# Download the Security Components for Mac

- Go to <https://easybankingbusiness.bnpparibasfortis.be/en/Set-Up> and click on **Start Mac installation**.




Home Discover What's new Setup NL FR EN DE Log on

## Getting started with Easy Banking Business

We are happy to help you set up your system for Easy Banking Business. Please choose one of the options below.

### New to Easy Banking Business?




#### Start with Easy Banking Business on a PC

In order to use Easy Banking Business on your PC, you will need the following:

- A card reader
- An Easy Banking Business or Isabel access card.
- Your PIN
- A PC running Windows 7 or higher
- Administrator rights and/or the administrator password for your PC

[Start PC Installation](#)

[Installation guide for Windows](#)



#### Start with Easy Banking Business on a Mac

In order to use Easy Banking Business on your Mac, you will need the following:

- A card reader with built-in numeric keypad
- An Easy Banking Business or Isabel access card.
- Your PIN
- A Mac running Mac OS 10.11 or higher
- Administrator rights and/or the administrator password for your Mac

[Start Mac Installation](#)

[Installation guide for Mac](#)


- In step 1, click on **Download** to start downloading the security components.


## Get started with Easy Banking Business

**Now compatible with Safari, Chrome and Firefox.**  
Please update your security components to start using Easy Banking Business on your preferred browser. Follow these steps:

- 1 **Download** and install security components.  
After that you can directly proceed to step 2 below.
- 2 Step 1 completed? Then **install and enable** the extension for your browser.
- 3 New or replaced card? **Activate** your card


You can now **log on**

 [Installation guide for Mac](#)



- The installation package will be downloaded into the **Downloads** folder.

**DOWNLOADING MAC INSTALLER** ✕



Your download has started  
Follow the instructions below to access Easy Banking Business

- 1 **Save and open the file**
- 2 **Double click the icon** to begin installing
- 3 **Follow the instructions.** Once the installation is completed, your computer will need to reboot

Problems with the installation ? [Try again](#) or download the [instruction guide](#).  
If the issue persists, please contact the help desk on +32 (0)2 565 05 00.

## Install the security components for Mac

- **Save your open documents** before starting the installation.
- Click on the **Downloads** folder in the Dock, then click on the **ebb\_installation.dmg** file to open it.

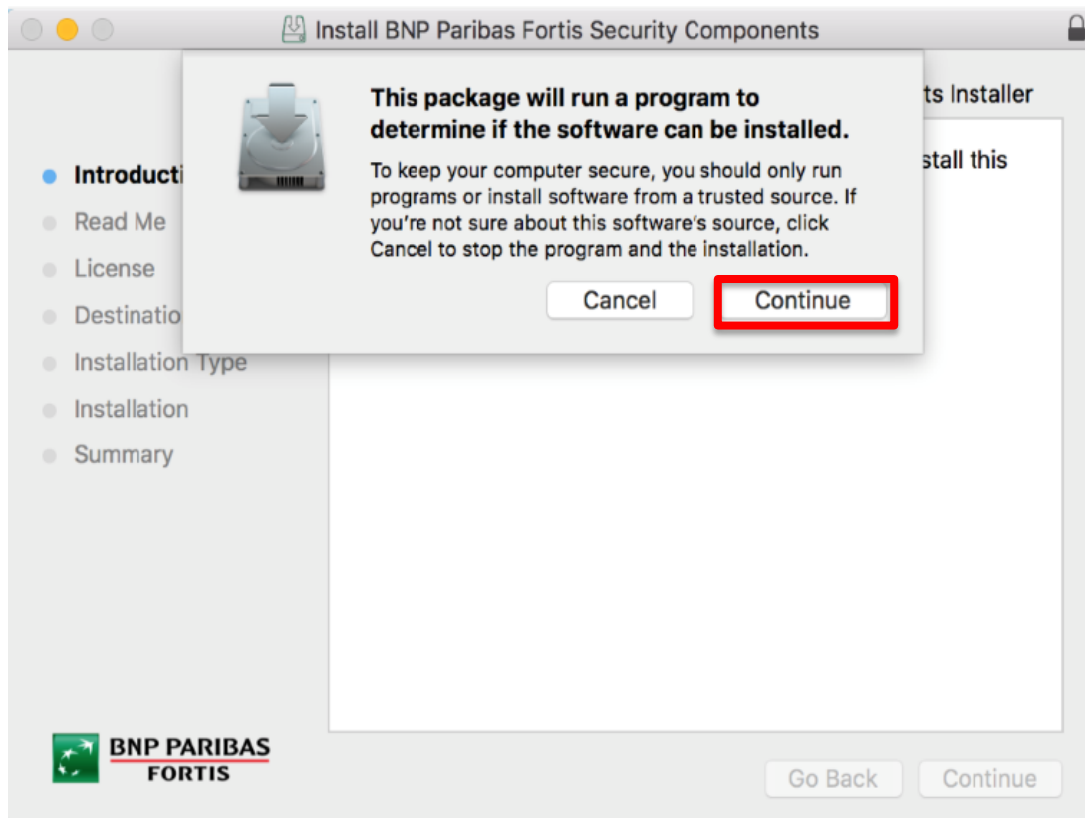


- Upon opening the file you will see the following screen:

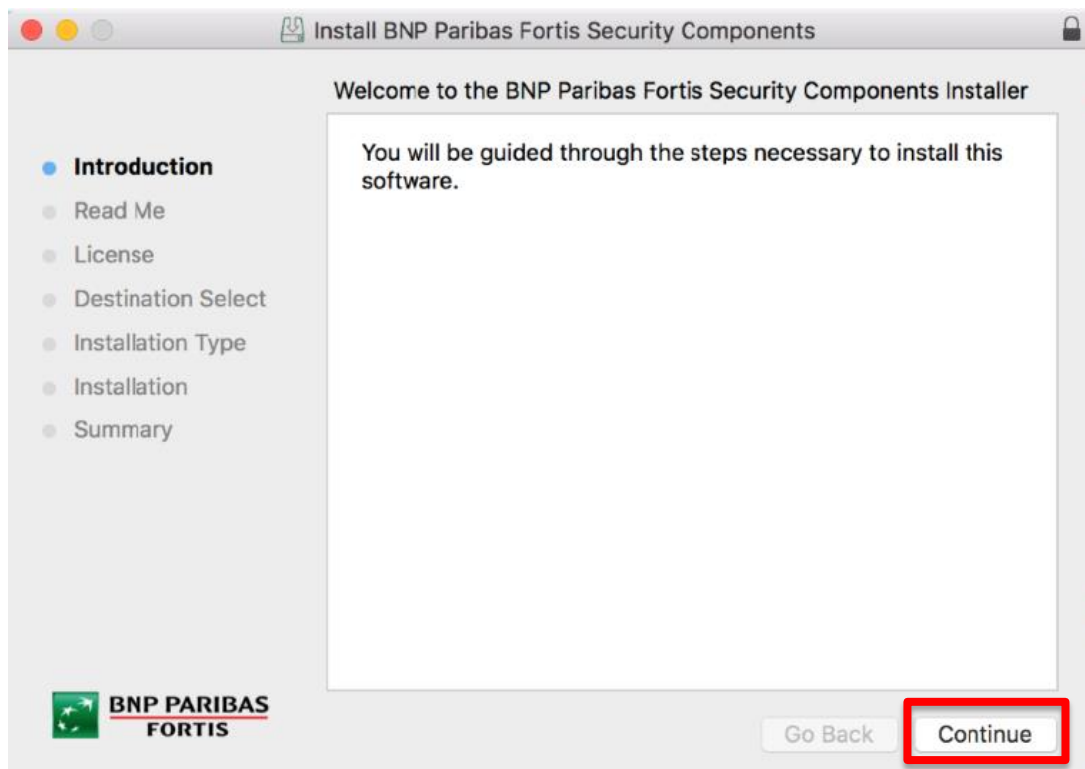


- **Double-click on the icon** to start the installer.

- Click on **Continue** to proceed with the installation.



- Again, click on **Continue**.



- A message regarding the security will be shown.



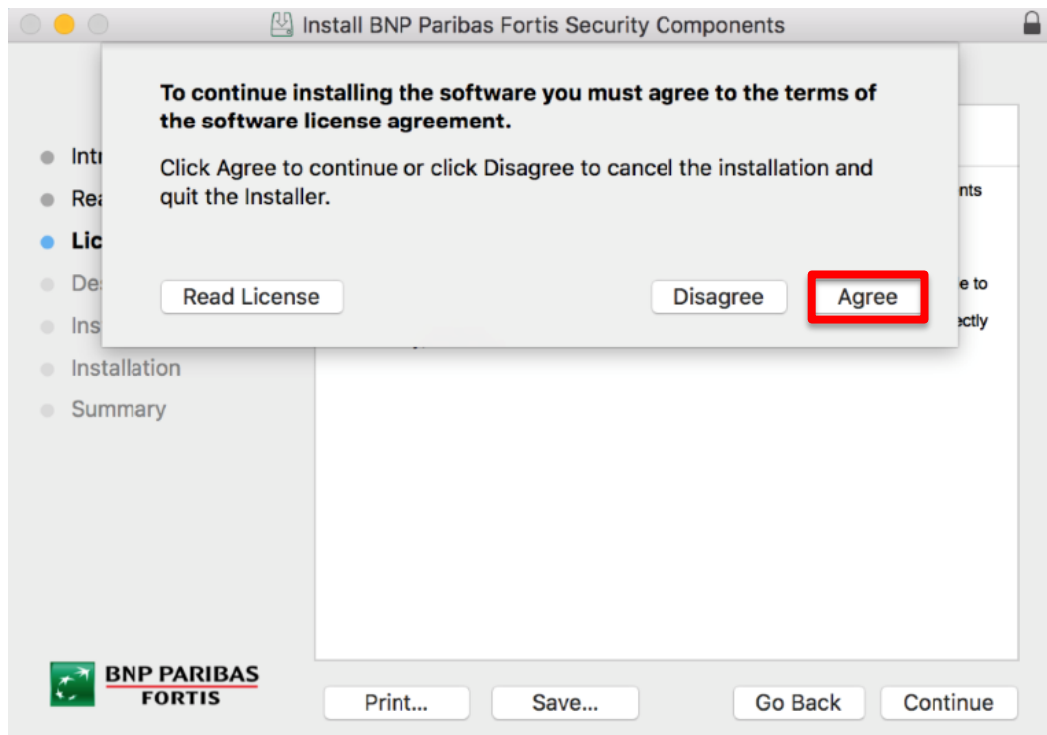
Carefully read the message, then proceed by clicking on **Continue**.

- Subsequently, the software license agreement will be shown. Click on **Continue**.

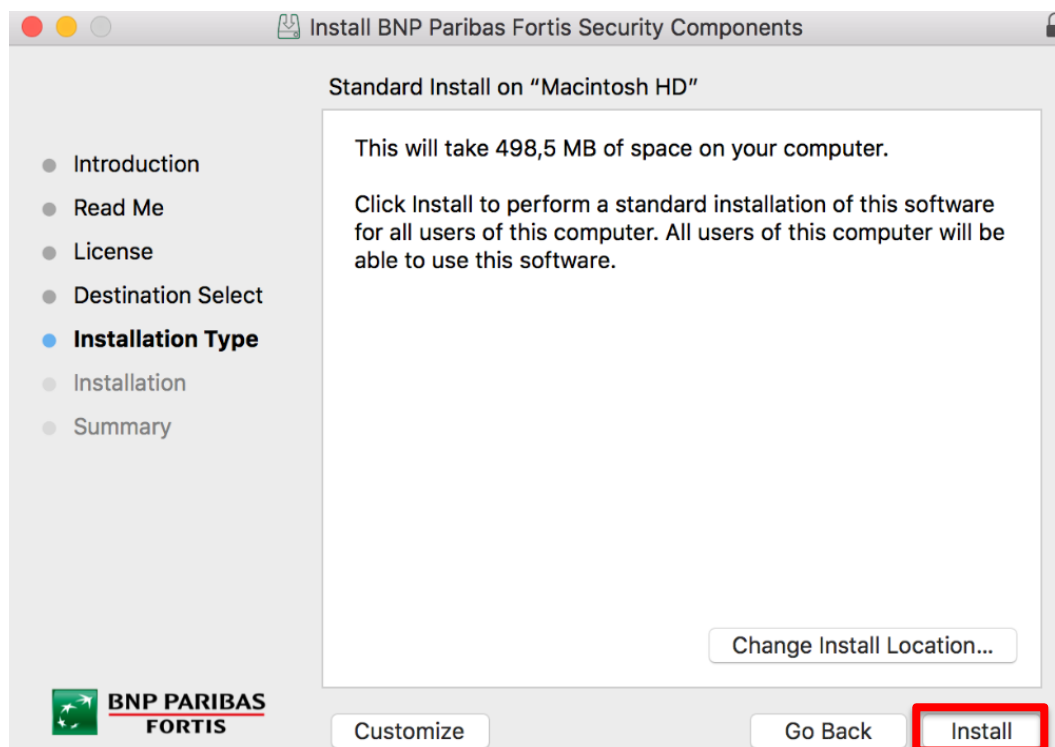




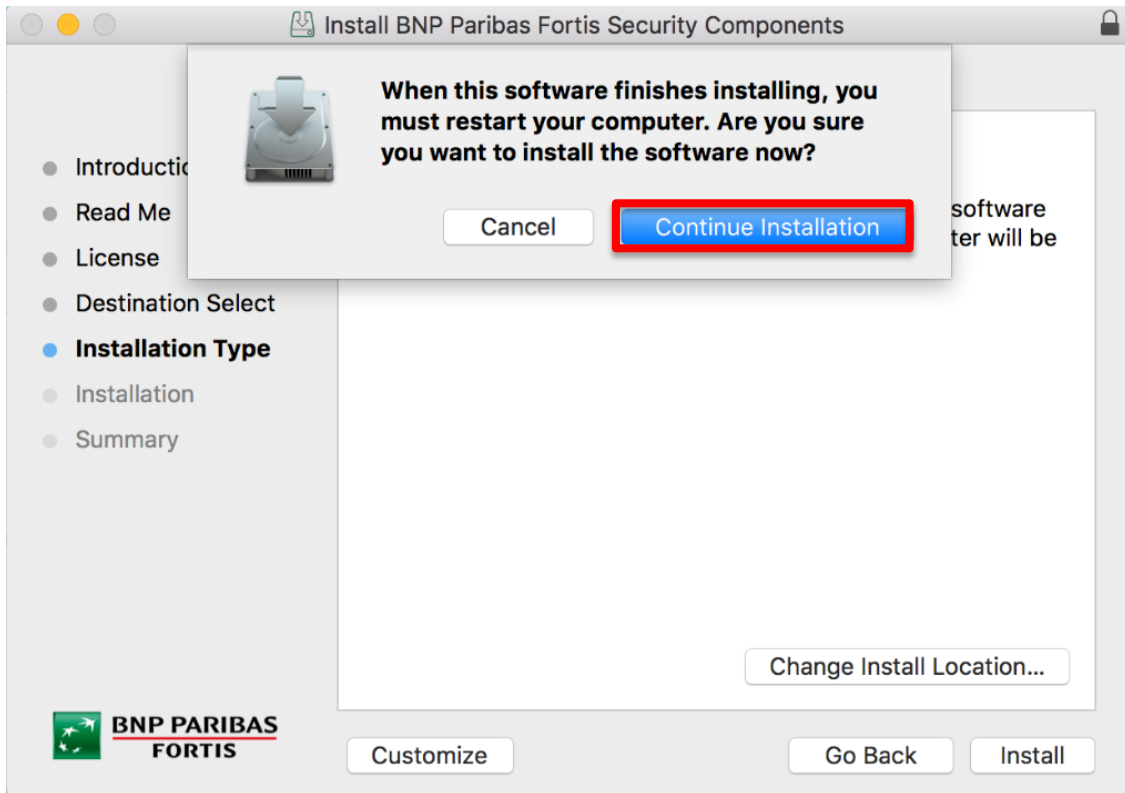
- Click on **Agree** to confirm you agree to the terms of the software license agreement.



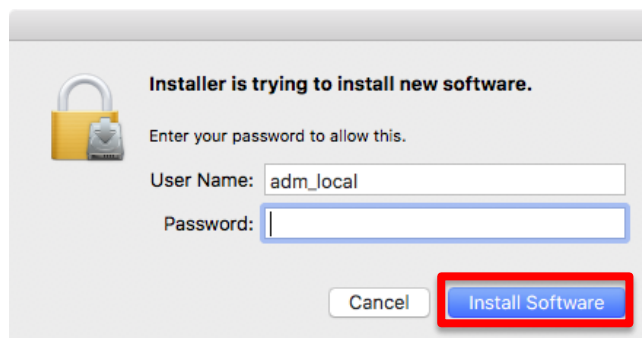
- Then, you will see the space required for a standard installation. Click on **Install** to proceed.



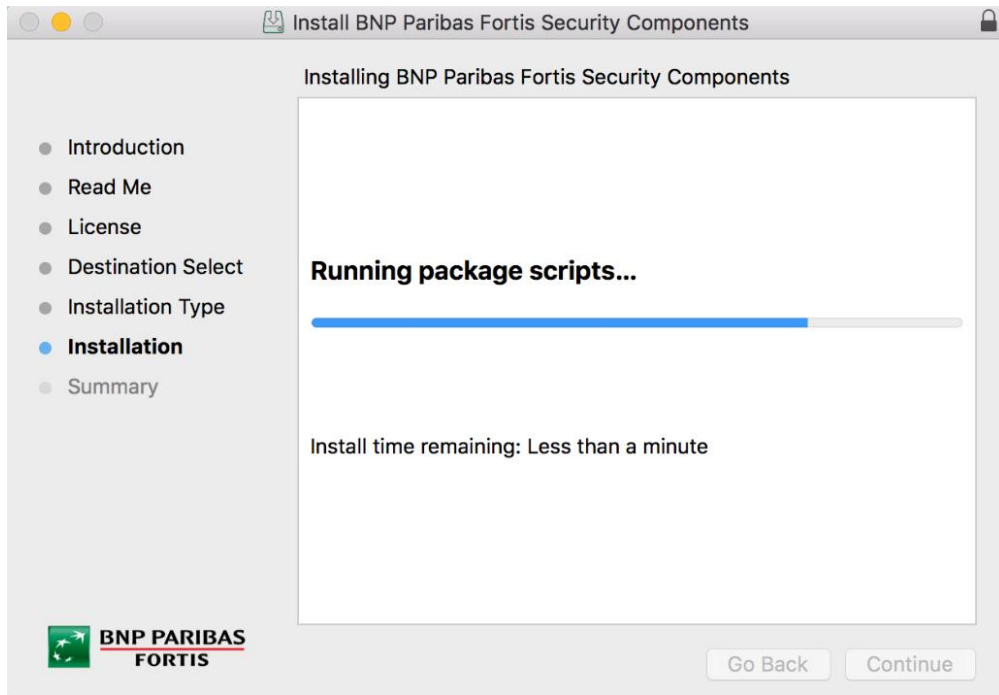
- A message is shown to inform you that the computer must be restarted after completing the installation. Click on **Continue Installation** to proceed.



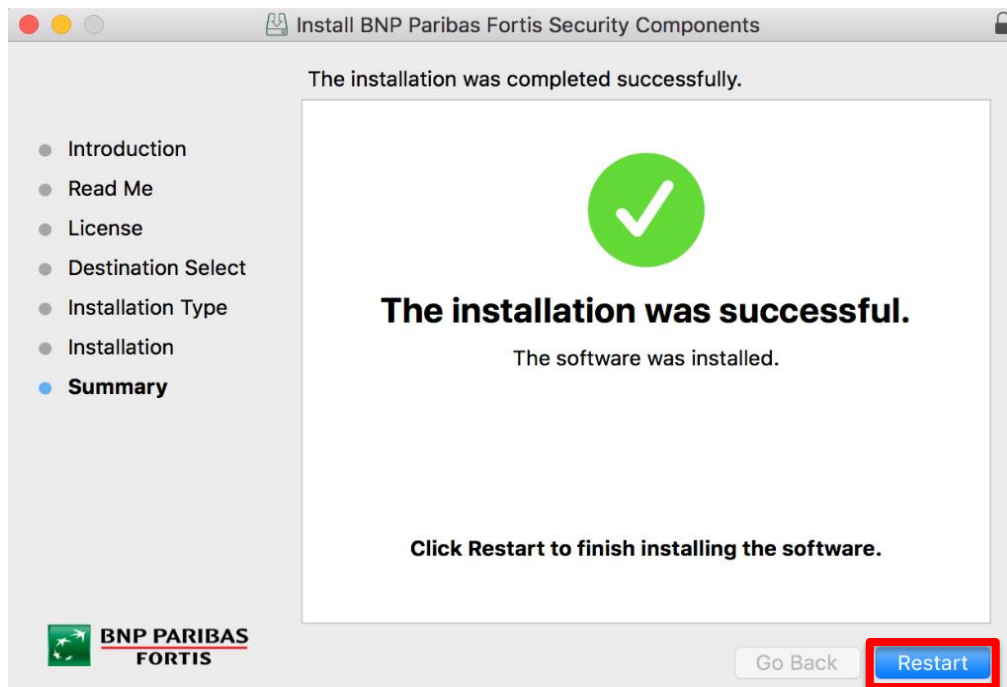
- Enter your credentials (or those of an **administrator** if you do not have administrator rights) and click on **Install Software**.



- The installation will now proceed.



- Once the installation has been completed, you will see the following screen. Click on **Restart** to proceed.



- **Your computer will now be restarted** in order to complete the installation process.

STEP 2  
**ACTIVATE SECURITY COMPONENTS EXTENSION**


- After rebooting your computer, go to <https://easybankingbusiness.bnpparibasfortis.be/en/Set-Up> and click once again on **Start Mac installation**.

Home Discover What's new Setup NL FR EN DE Log on

## Getting started with Easy Banking Business

We are happy to help you set up your system for Easy Banking Business. Please choose one of the options below.

### New to Easy Banking Business?




#### Start with Easy Banking Business on a PC

In order to use Easy Banking Business on your PC, you will need the following:

- A card reader
- An Easy Banking Business or Isabel access card.
- Your PIN
- A PC running Windows 7 or higher
- Administrator rights and/or the administrator password for your PC

[Start PC Installation](#)

[Installation guide for Windows](#)



#### Start with Easy Banking Business on a Mac

In order to use Easy Banking Business on your Mac, you will need the following:

- A card reader with built-in numeric keypad
- An Easy Banking Business or Isabel access card.
- Your PIN
- A Mac running Mac OS 10.11 or higher
- Administrator rights and/or the administrator password for your Mac

[Start Mac Installation](#)

[Installation guide for Mac](#)


- In step 2 click on **install and enable** the extension for your browser.


## Get started with Easy Banking Business

**Now compatible with Safari, Chrome and Firefox.**  
Please update your security components to start using Easy Banking Business on your preferred browser. Follow these steps:

- 1 Download** and install security components.  
**After that you can directly proceed to step 2 below.**
- Step 1 completed? Then **install and enable** the extension for your browser.
- New or replaced card? **Activate** your card

You can now **log on**


 **Installation guide for Mac**



- Based on your browser, a specific pop-up will appear to guide you through the next steps:

### A. Safari

INSTALL WEB EXTENSION
×



You have installed the extension but did not activate it

Follow the 3 steps below

**1**

Open 'Preferences' in the Safari menu  
(top left corner of the screen)

**2**

Select 'Extensions'

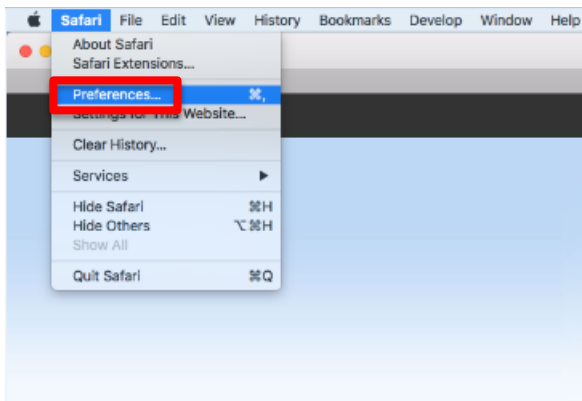
**3**

Enable the checkbox of the Isabel  
extension

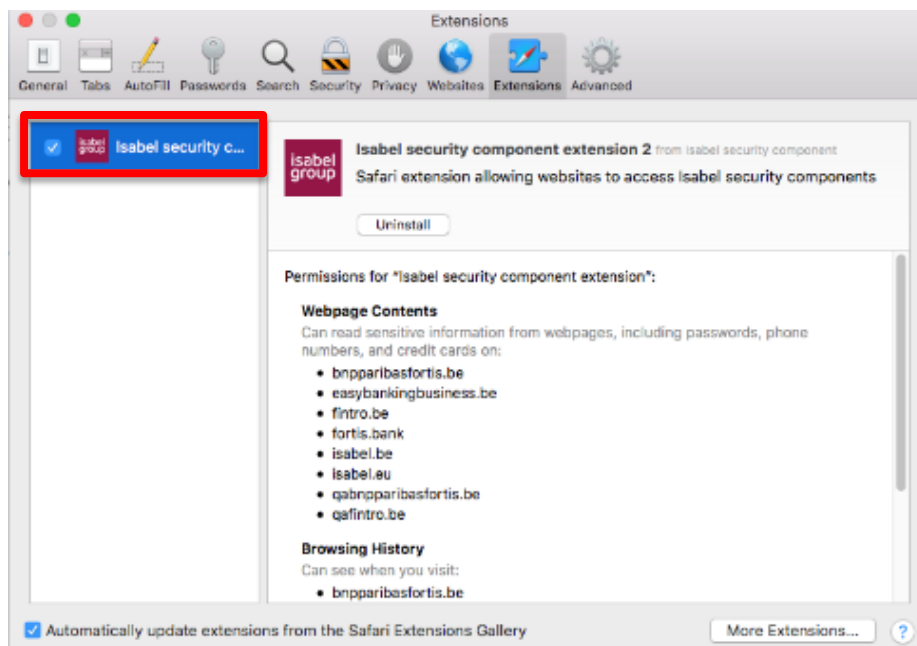
Ready

Problems with the installation ? Download the [instruction guide](#).  
If the issue persists, please contact the help desk on +32 (0)2 565 05 00.

- Open 'Preferences' in the Safari menu (at the top left of the screen)

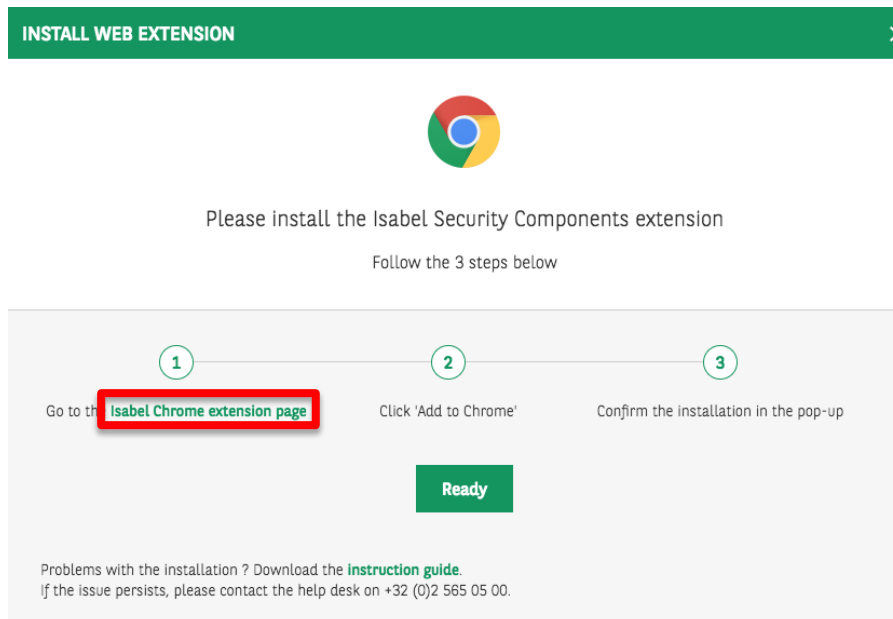


- Choose 'Extensions'
- Tick the checkbox of the Isabel extension



- Once done click on **Ready** in the installation pop up.

## B. Chrome



The screenshot shows a green header bar with the text "INSTALL WEB EXTENSION" and a close button. Below the header is the Chrome logo. The main text reads: "Please install the Isabel Security Components extension" followed by "Follow the 3 steps below". A three-step process is shown: 1. "Go to the **Isabel Chrome extension page**" (the text is highlighted with a red box), 2. "Click 'Add to Chrome'", and 3. "Confirm the installation in the pop-up". A green "Ready" button is centered below the steps. At the bottom, there is a link to an "instruction guide" and contact information for the help desk.

- Click on Go to the **Isabel Chrome extension page**
- Click on 'Add to Chrome'

Home > Extensions > Isabel Security Components



### Isabel Security Components

Offered by: Isabel Group

★★★★★ 1 | Productivity | 45 users

Add to Chrome


- Once done click on **Ready** in the installation pop up.



## C. Firefox

- Click on Go to the **Isabel Firefox extension page**

INSTALL WEB EXTENSION



Please install the Isabel Security Components extension

Follow the 3 steps below

- 1 Install the **Isabel extension for Firefox**
- 2 Click on 'Add' to start the installation
- 3 Tick the box 'Allow this extension to run in private windows' and then click on 'Okay, got it'

Ready

Problems with the installation ? Download the [instruction guide](#).

-Click on **Add** to start the installation

isabel group

Add **Isabel Security Components add-on?**

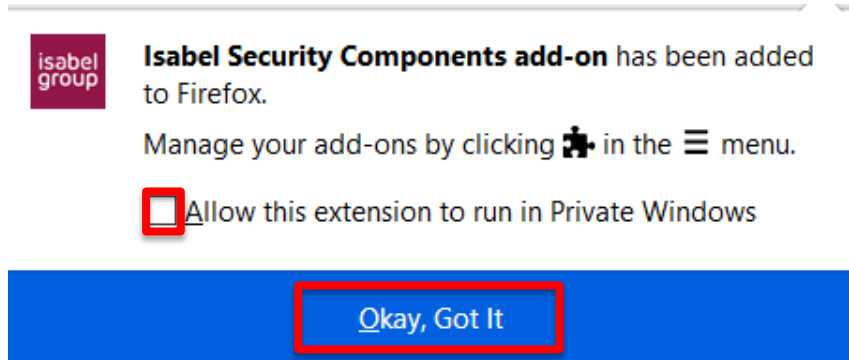
It requires your permission to:

- Access your data for sites in the isabel.eu domain
- Access your data for sites in the isabel.be domain
- Access your data for sites in the fortis.bank domain
- Access your data in 6 other domains
- Exchange messages with programs other than Firefox

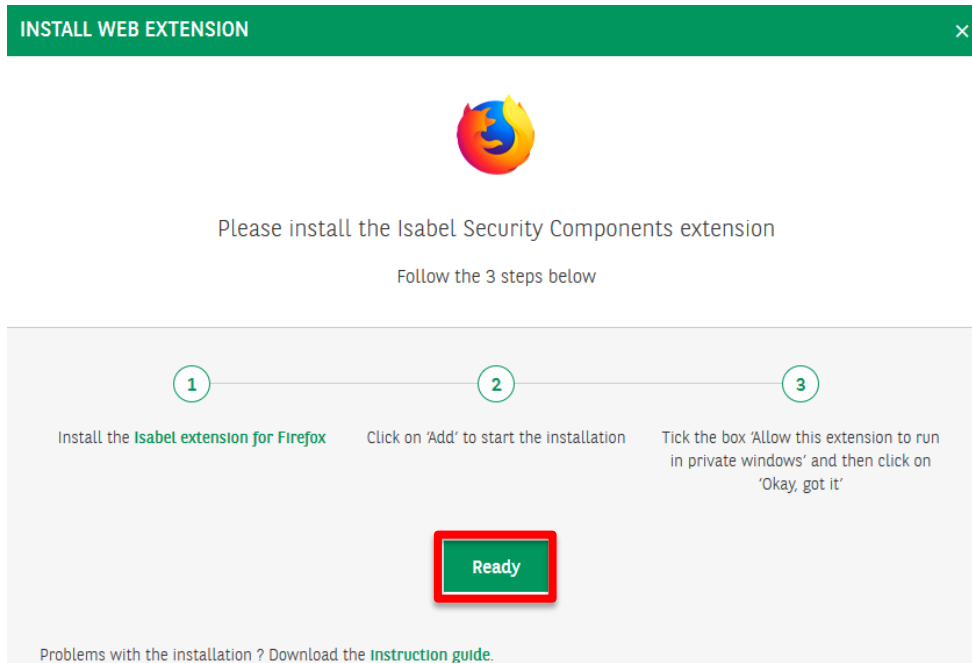
[Learn more about permissions](#)

Add Cancel

- Tick the box **Allow this extension to run in private windows** and then click on **Okay, got it**



- Once done click on **Ready** in the installation pop up.



STEP 3  
**ACTIVATE YOUR CARD**

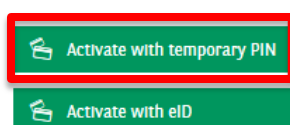
If your card is already activated, you can skip this step and proceed to page 28.

## A. You have received your PIN by post?

- Go to <https://easybankingbusiness.bnpparibasfortis.be/en/Set-Up>
- Click on **Activate your temporary PIN** and follow the instructions.

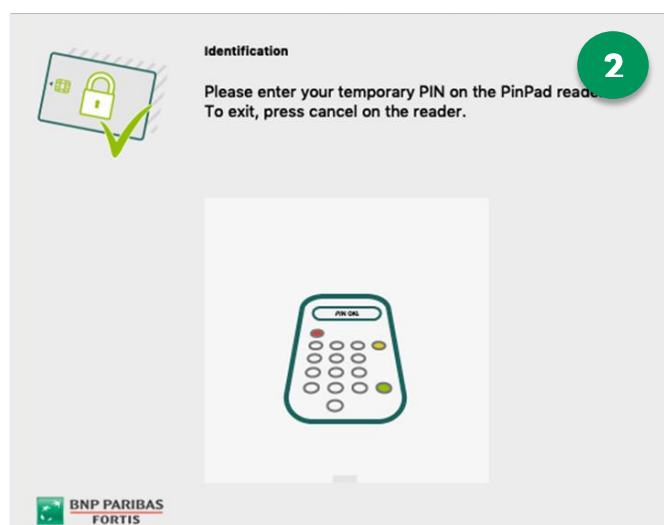
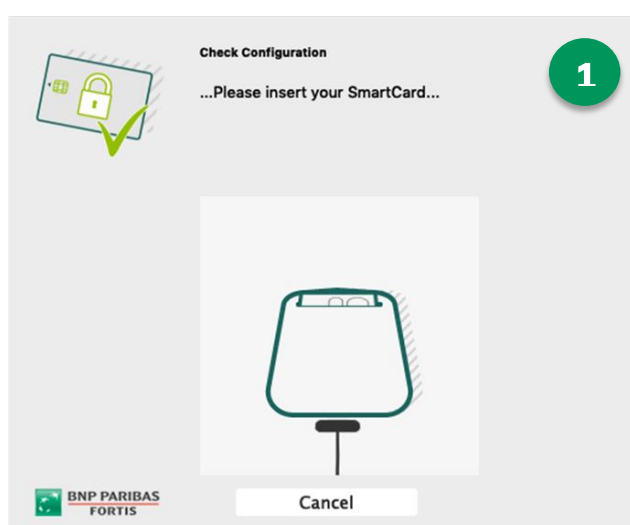
### Follow the instructions below to activate your card

You have received a temporary PIN by post? Please click on 'Activate with temporary PIN'. You have chosen the option to activate your card by connecting with your eID. Please click on 'Activate with eID'



- **Insert your card in your card reader** and enter your PIN when prompted to do so by the window on your card reader.

Use the code you've received by the post. This code will allow you to activate your card.



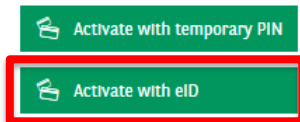
- You'll then be asked to **create a new 6 to 8 digit PIN code**.

## B. You want to retrieve your PIN online using e-ID?

- Go to <https://easybankingbusiness.bnpparibasfortis.be/fr/Set-Up>
- Click on **Activate with eID**.

### Follow the instructions below to activate your card

You have received a temporary PIN by post? Please click on 'Activate with temporary PIN'. You have chosen the option to activate your card by connecting with your eID. Please click on 'Activate with eID'



- You will need:
  1. Your Easy Banking Business card
  2. Your Isabel or Easy Banking Business card reader
  3. Your Belgian eID card and its 4-digits PIN
- Go to [https://www.isabel.eu/bnppf/activate\\_en.html](https://www.isabel.eu/bnppf/activate_en.html) and click on **Get started**
- **Attention:** you might need to **download or update Java** to proceed with the card activation.

- After carefully checking you have everything you need for the activation, click on **Get Started**.

#### CARD ACTIVATION

## Activate your Easy Banking Business card with your Electronic Identity Card (eID)

Please follow the steps below to securely activate your Easy Banking Business card. At the end of this flow you will be able to log on to Easy Banking Business..



What do you need to activate your Easy Banking Business card?

- 1 Your Easy Banking Business card
- 2 Your Isabel or Easy Banking Business Card Reader
- 3 Your Belgian Electronic Identity Card (eID) & PIN code
- 4 The latest version of the e-ID software.  
[Click here to download the latest version.](#)



Get started

## 1.IDENTIFY YOURSELF WITH YOUR ID

### 1.1. The following screen will appear.

**CARD ACTIVATION**


1 Identify yourself
2 Register your card
3 Retrieve your temporary PIN code

---

**Step 1**

### Identify yourself with your eID card


Please note that to successfully complete this step, you will require the PIN code of your eID card and you must have the latest eID software installed on your computer.



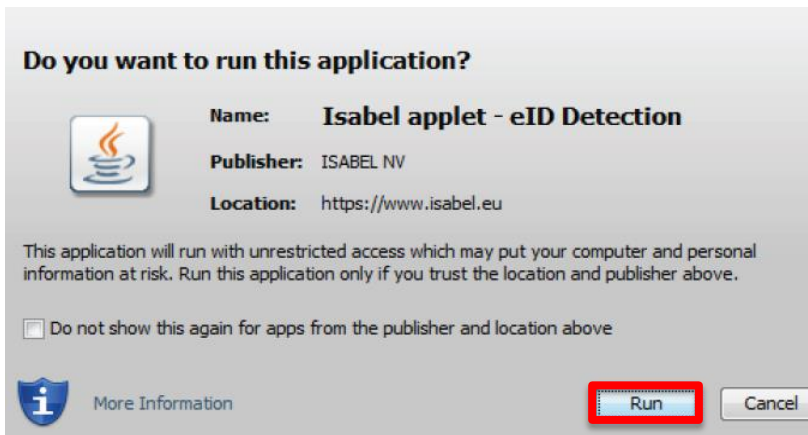
- ▶ **Insert your eID card** in the Easy Banking Business Card Reader or Isabel Card Reader. This will enable us to read your identity data.
- ▶ You will then be asked to **enter the PIN code** of your eID card.
- ▶ After entering your PIN you will be automatically directed to the next step.

⚠ If you have not installed the **eID software** yet, please install it and reboot your PC. You can test afterwards if the eID software has been correctly installed.

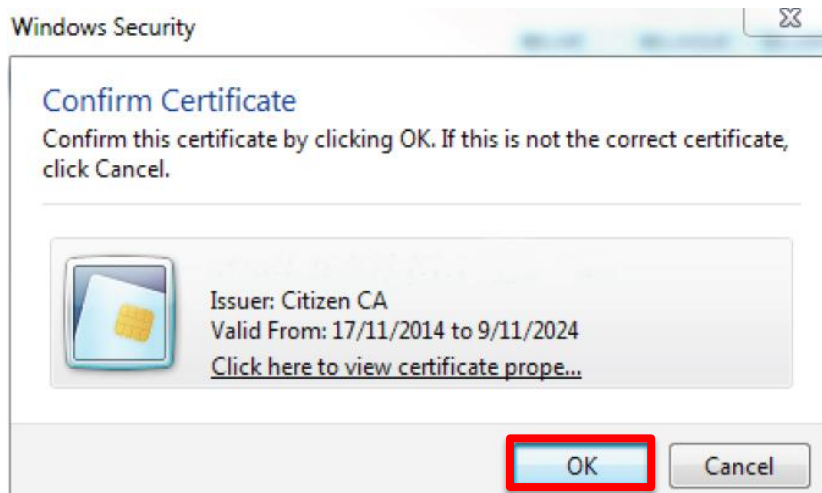
If you need help, you can consult the [Frequently Asked Questions](#) about the Belgian eID.



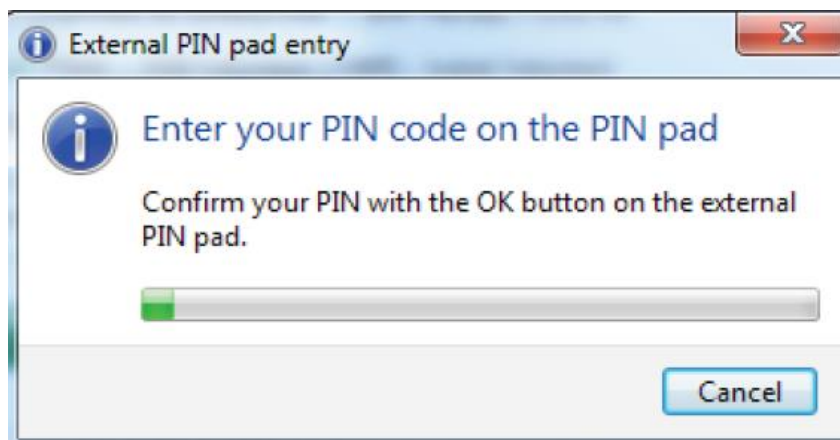
1.2. Almost immediately, this pop-up will open. Click on **Run**.



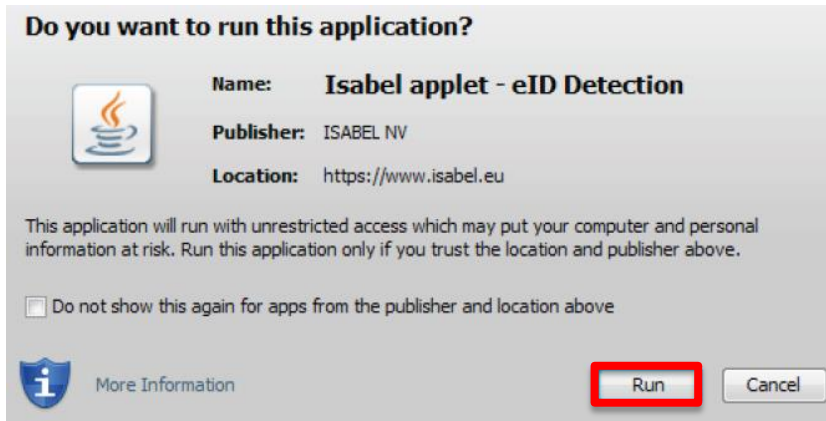
1.3. Insert your ID card in the card reader. The pop-up with the certificate will appear, click on **OK**.



1.4. You will then have to enter the PIN of your ID card (4 digits).

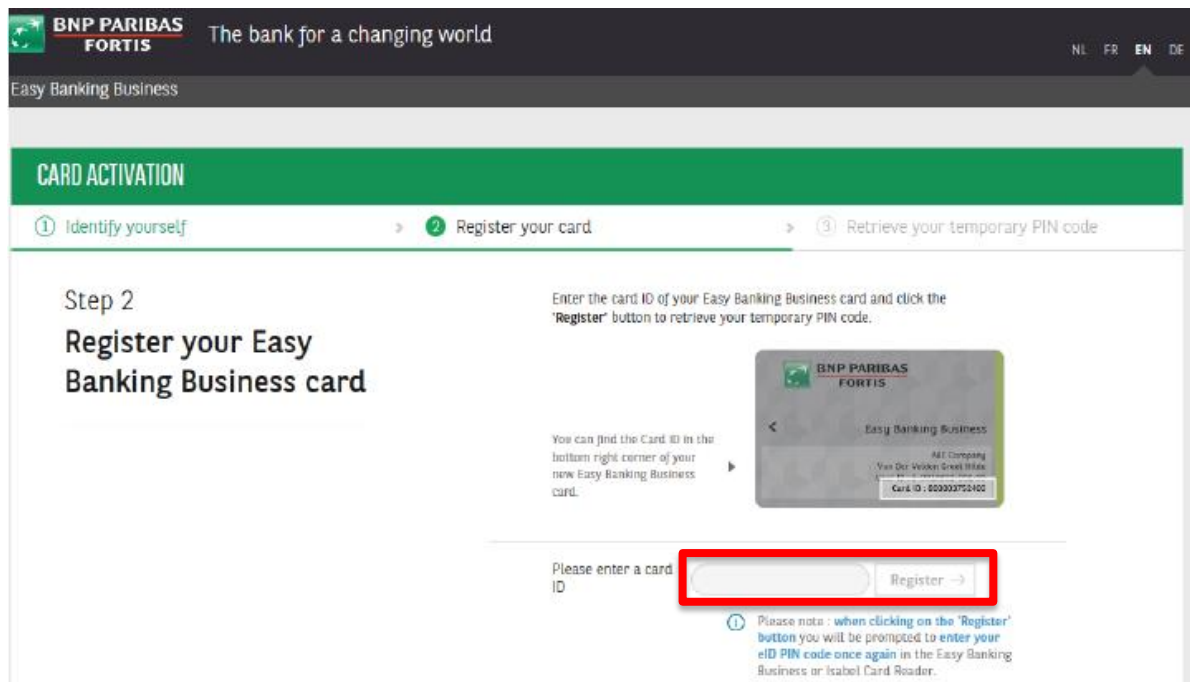


1.5. If the PIN is correct, a message from Java will appear. Click on **Run**.



## 2. REGISTER YOUR EASY BANKING BUSINESS CARD

Enter the card ID of your Easy Banking Business card and click on **Register** to retrieve your temporary PIN.

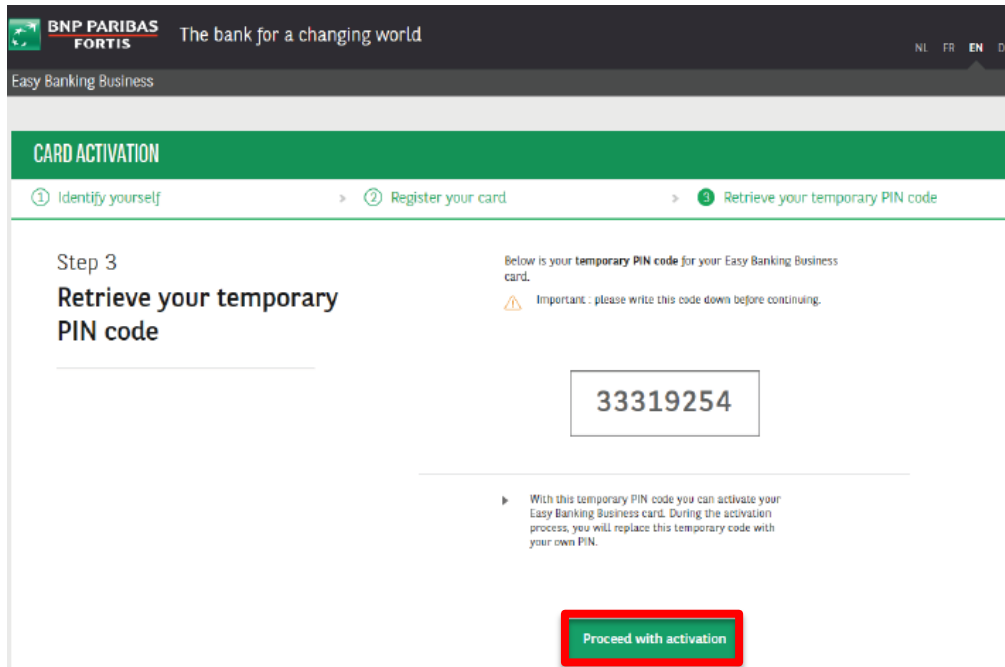


Enter the card ID again for confirmation.



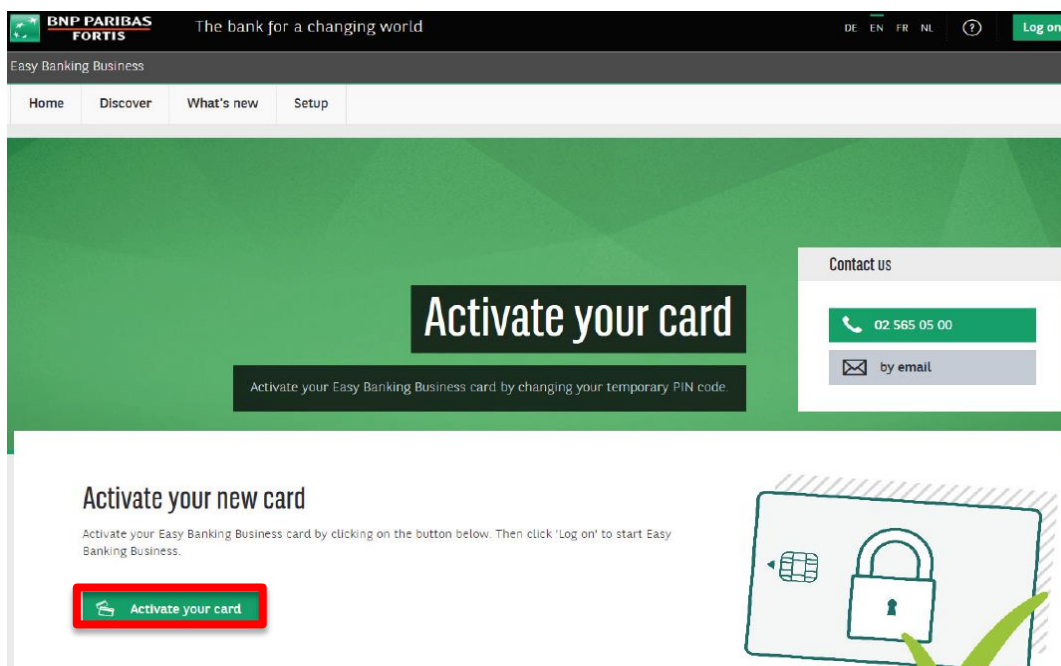
### 3. RETRIEVE TEMPORARY PIN

The activation code will appear. **Write the activation code down.** Once you have written the code down, click on **Proceed with activation.**



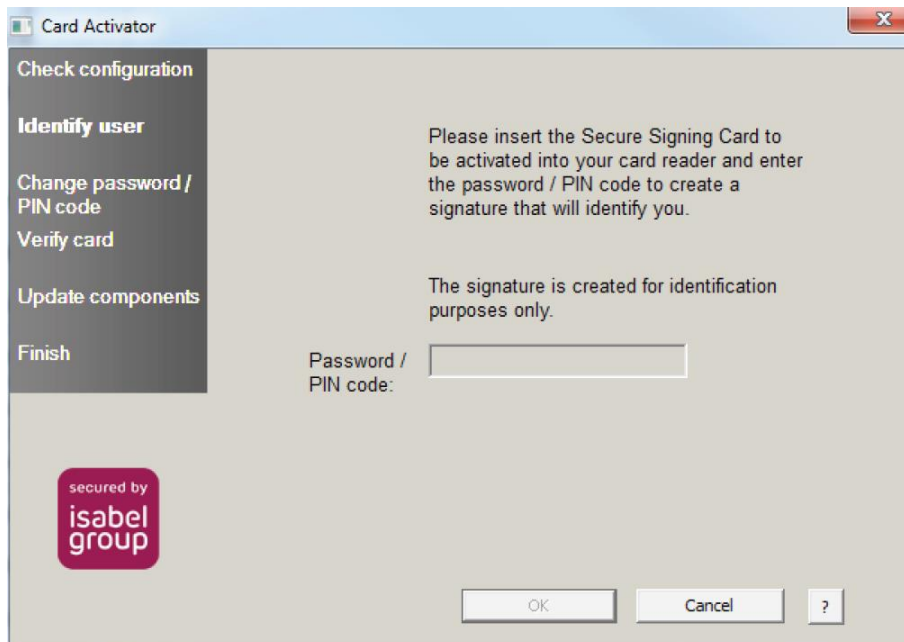
### 4. ACTIVATE YOUR CARD

Click on **Activate your card.**



**Attention:** take your ID card out of the card reader and place your Easy Banking Business card in the card reader.

You will then be asked to enter your activation code. Thereafter choose and confirm a PIN of minimum 6 and maximum 8 digits (no letters, no punctuation).



**Attention:** you only have 5 attempts to enter a correct PIN.

STEP 4  
**LOG ON**

You can now access [Easy Banking Business](https://easybankingbusiness.bnpparibasfortis.be/en/index) (https://easybankingbusiness.bnpparibasfortis.be/en/index) and click on **Log on**.

BNP PARIBAS  
FORTIS

The bank for a changing world

NL FR EN DE **Log on**

Easy Banking Business

Home Discover What's new Setup

View our latest features  
**What's new in Easy Banking Business**

What's new

Contact us

02 565 05 00

by email

Easy Banking Business

**Discover Easy Banking Business**

Easy Banking Business is a digital banking platform for companies and small business owners. These applications allow you to manage your company's cash flows and banking transactions securely. The online banking platform is easy to use: you can quickly log on with a special access card. Want to know more? Check out our different modules, below.

Discover Easy Banking Business

**What's new in Easy Banking Business**

Welcome to Easy Banking Business! We've worked hard in the last few months to update you online banking platform. Click through to check the latest features we have implemented.

View previous updates